

SECTION 8 BILLING

Consumers shall be responsible for furnishing the HWD with the correct billing address and names. All changes in billing addresses shall be in writing.

Failure to receive bills shall not constitute a reason for extension of time for payment.

The index presented below should be used to assist the consumer in finding the reference that explains fees associated with services performed by the Hopkinton Water Department.

<u>Subject</u>	<u>Reference</u>
1. New house services and secondary branch connection fees	A,B
2. Water rates	B
3. New subdivisions	A,C
4. New sprinkler systems, entry fee plus yearly charge	D,S
5. Testing meter	E
6. Resealing meter	F
7. Frozen meter reset	G
8. Turn water on and off	H
9. Cross connection device test	I
10. Final meter readings	J
11. Replace water meter valves	K
12. Fine for second estimated bill	L
13. Inspection charges	N
14. License fees	O
15. Road reconstruction	P
16. Service renewal	Q, R
17. Equipment costs and personnel	Q
18. Renewal of water service application	T
19. Administration fee	U

SECTION 9

D Domestic water Service, PRIVATE FIRE SERVICE

A. Water service, entry charge into building or dwelling.

<u>Pipe Size</u>	<u>Entry fee to dwelling for potable water</u>
1"	\$ 1,000.00
2"	\$ 2,000.00
4"	\$ 3,000.00
6"	\$ 5,000.00
8" & OVER	\$8,500.00

A-1 Apartment buildings where separate services cannot be supplied as stated under (water meter policy for multiple unit dwellings) and approved by the Water & Sewer Commission, there

will be the entry fee for the required main line and master meter as well as an entry fee of \$1,000.00 for each apartment and or unit.

Secondary branch

Any connection 8" or more into distribution main by means of a subdivision or industrial park, condos, etc. must pay an entry fee of \$600.00 for each connection prior to those connections.

B. Water Rates

All users	\$15.00 water fee
100 to 500 cu.ft.	\$2.02 per100 cu.ft
501 to 2,000 cu.ft.	\$3.10 per 100 cu.ft.
2,100 to 4000cu.ft	\$4.10 per100 cu.ft.
4100 cu.ft. and up	\$6.20 per 100 cu.ft

C. Water Main Tapping Fees

Main Size

1 inch	\$100.00
over 2 inches	Owner must hire own contractor at his own expense.

For new services and service renewals there will be a cost of \$14 dollars per foot for installation by the Water Department.

D.	Hydrant Testing for insurance companies	\$100.00
	Hydrant Use Fee	\$50 + water used

E. Test Meter At Customer's Request

1-Inch and smaller:

If found to be within recommended Accuracy range \$50.00

If found to be defective

no

charge

Larger than 1- inch Must pay testing company costs.

Service Renewals

All water charges will be the responsibility of the owner MGL C-39-S-1, regardless of lease agreement with tenant. The owner of the property has right of appeal

F.	Resealing Meter that has been tempered.	\$100.00
G.	Frozen Meter Reset 5/8-inch meter (over 3/4-inch is property owners responsibility). During regular hours	\$ 27.00/hour+cost of meter
H.	Turning on or off water	\$ 27.00

I.	Cross Connection Test Fee - Per Device	Residential - \$ 50.00 Commercial - \$ 75.00
J.	Final Meter Readings	
	2 + day notice	\$ 25.00
	No notice	\$ 35.00
K.	Replace water meter valves within homes	\$ 100.00
L.	Fine for second Estimated Water & Sewer Bill	\$ 10.00
M.	Any unauthorized use of Fire Hydrant or un-metered Water service (Plus cost of water used).	\$ 200.00
N.	Inspection Charges:	
	First Inspection (during normal hours)	No Charge
	Subsequent inspections	\$ 32.00/hour
	Service call after hours and	\$ 96.00 1 ST 3 HR \$32.00 HR AFTER 3

Other Charges

O.	Pipe layers license (including 1 copy of HWD Rules)	\$ 125.00
P.	Road reconstruction: To be determined by Highway department on a per foot basis according to current prices of materials.	
Q.	Any customer requesting a Service renewal will receive an estimate prior to construction and will assume all costs including Police Officer where needed. All service renewals upon request of owner will be at owner's expense including material and labor. Police details will be billed separately @ a 4hr. minimum.	
R.	Backhoe with operator	\$ 60.00/hour
	Compressor	\$ 15.00/hour
	Individual employees at	\$ 27.00/hour
S.	Rates for private fire service	

Availability

These rates are available to customers on the mains of the Town inside the corporate limits of the Town Of Hopedale for private fire service (sprinkler service) subject to the rules and regulations of the Hopedale Water Department. The total cost of installing fire service connections shall be borne by the customer.

Rates

Per Quarter

For each 2-inch to 4-inch fire connection	\$ 100.00
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For each 6-inch and Up fire connection \$ 150.00

Special Provisions:

- A). All water shall be used for fire protection purposes only.
- b). The water department reserves the right, if water used in violation of (a) above, to install a meter on the connection at any time which will meet the requirements of the Fire insurance Companies. In the event a meter is installed, the established meter rates including both water and minimum charges, will apply in addition to the above rates for private fire protection. Cost of the meter will be borne by the property owner.
- c). A charge of \$200.00 will be made for each unauthorized use of private fire facilities.

T: Service Application Re-newel \$250

U. Billing schedule / administration fee \$50 / \$93 after hours

- a). The Hopedale Water department bills quarterly (Jan. Apr. Jul. Oct.). Bills are due within 30 days. Interest accrues after the due date.
- b). Fifteen (15) day after due date the HWD may send out reminder notices.
- c). Thirty (30) days after the due date the HWD may send out demand notices stating the water Bills are now Thirty days past due and that payment must be received within fifteen (15) days to avoid termination of water services.
- d). Forty (45) days past due a Fifty (50) dollar administration fee is assessed to all past due accounts.
At this time water services are terminated and payments must be in the form of Cash, Certified Bank Check or Money or and include the Fifty (50) dollar Administration Fee.
- e). If services are terminated and payment received after hours cash will not be accepted and the administration fee is increased to Ninety Three (93) dollars.

[Go back to water department homepage.](http://www.hopedale-ma.gov/Public_Documents/HopedaleMA_Water/billing.html)